

Service: GoMo

GoMo, 2 Heuston South Quarter
St Johns Road West
Dublin 8.D08 Y42N

Contact: visit gomo.ie/contact

Date: Valid from 16/10/2024

Contract summary

- This contract summary provides the main elements of this service offer as required by EU law¹.
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

Services and equipment

- Go More – Unlimited* calls, texts + data + Roaming FUP 16GB data allowance

*Unlimited minutes & SMS allowances where applicable are subject to a fair usage allowance of 45,000 minutes and 10,000 SMS. Minutes and SMS apply to usage within the ROI and EEA zone countries. Roaming allowances are subject to fair usage limits. Excludes Premium, International and roaming outside of the EEA zone. For a full breakdown of fair usage policies click here: www.gomo.ie/pricing

Speeds of the internet service and remedies

To see estimated Mobile Internet speeds, please visit our [coverage map](#) and [terms and conditions](#).

In the event of any continuous or regularly recurring discrepancy between the actual performance of the Service and the speeds set out, you may be entitled to remedies up to and including the right to exit the contract without penalty where the relevant facts in relation to the actual performance of the Service are established by a monitoring mechanism certified by the regulator (ComReg).

Price

Plan Charges	(inc VAT)
Unlimited calls to Irish mobiles and landlines, Irish texts and Unlimited Data* (16GB EEA Roaming) (SIM only plan)	€14.99 per month
Out of Plan Charges	
National Call (per Minute)	30c
SMS	15c

Data allowances if available at the time of roaming can be used while roaming in the EEA subject to fair use limits where applicable. EU roaming fair use allowance is calculated in line with Regulation (EU) No 531/2012 (as amended) and Data wholesale roaming price caps. Where the domestic data allowance has not been fully consumed but the fair use allowance has been fully consumed, a surcharge rate of €1.91 per GB/€0.0019 per MB (based on Regulated rate of €1.55 per GB excl. VAT) will apply until the domestic allowance has been fully consumed. Standard domestic rates apply thereafter.

For full details on these and other charges please refer to our on-line pricing information at www.gomo.ie/pricing/

¹ Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).

Duration, renewal and termination

Your mobile plan is subject to a one month minimum term which will automatically renew each month.

Features for end-users with disabilities

In the delivery of services to our customers we apply universal design principles that aim to serve all vision, hearing, mobility and dexterity requirements. For more information on specific accessibility measures, including 112 SMS, text relay, directory access, prepay top-up, equipment and plan advice, billing, authorised users, customer care and more, click here: www.gomo.ie/accessibility/

Other relevant information**Cooling-off**

If you want to cancel during the 14 day cooling-off period, just let us know by visiting www.gomo.ie/contact

If you cancel within your 14 day cooling-off period your cancellation will take place from midnight on the day you cancel. To keep your mobile number you must move your number to another network before this cancellation goes through. We will send you an email to confirm your cancellation. This contract summary forms part of your contract.

Complaints

For details of the GoMo Complaints Code of Practice please click [here](#).

Porting

For details on procedures relating to porting and the GoMo compensation scheme in respect of a failure or delay in the handling of a port please click [here](#)

Further contract information can be found on www.gomo.ie/terms/

We are obliged under EU law to draw your attention to the availability of this information and to the importance of downloading it for future reference.