

GoMo Plans

Mobile Plan	Inclusions	Monthly Price
		inc. VAT
Go More	Unlimited calls to Irish mobiles and landlines, unlimited texts and Unlimited Data* (19GB EEA Roaming) (SIM only plan)	€14.99

Customers who signed up prior to 15th January 2020 will retain a €9.99 monthly price for life.

Customers who signed up from 15th January 2020 to 8th April 2021 will retain a €12.99 monthly price for life.

Unlimited minutes and SMS allowances where applicable are subject to a fair usage allowance of 45,000 minutes and 10,000 SMS. Minutes and SMS apply to usage within the Republic of Ireland and EEA zone countries. Roaming allowances are subject to fair usage limits. Separate out of plan charges apply to calls / texts made while roaming outside the EU/EEA, international calls / texts, directory enquiries, premium rate services and other non-geographical numbers. The out of plan charges are set out below.

*The fair usage threshold in relation to data usage for Go More is 120GB. Should your data usage exceed 120GB in a billing cycle and GoMo considers that other users are likely to be adversely affected; we reserve the right to limit the data Service. GoMo continuously monitors network performance to ensure that the service received by the Customer is not impacted through a minority of users placing high demand on network resources (e.g. large bandwidths over long periods).

Data allowances if available at the time of roaming can be used while roaming in the EU/EEA subject to fair use limits where applicable. The EU/EEA roaming fair use allowance is calculated in like with Regulation (EU) No 531/2012 (as amended) and Data wholesale roaming price caps. Where the domestic data allowance has not been fully consumed but the fair use allowance has been fully consumed, a surcharge rate of €1.60 per GB/€0.0016 per MB (based on Regulated rate of €1.30 per GB excl. VAT) will apply until the domestic allowance has been fully consumed. Standard domestic rates apply thereafter.

A standard SMS is limited to 160 characters. On exceeding 160 characters, a multi-part message may be created by your device, resulting in a charge for two or more SMS. The multi-part message may consume some of the 160 characters in these SMS in order to link them. All prices include VAT.

5G is available to customers who signed up after 8 April 2021.

<https://gomo.ie/terms/>

Out Of Plan Call charges (price per minute)	
	inc. VAT
National*	30.00c
VOIP	30.00c
UK (1a)	23.37c
UK (1b)	23.37c
UK (1c) Premium Rate	129.00c
International (2a)	23.37c
International (2b)	23.37c
International (3)	23.37c
International (3a)	23.37c
International (4)	50.00c
International (5)	50.00c
International (6)	50.00c
International (7)	50.00c
International (8)	50.00c
International (9)	111.82c
International (10)	223.64c
International (11a)	711.57c
International (11b)	1067.36c

*National calls include calls to Irish Mobiles and Landlines, 0818 and calls to Northern Ireland landlines using the 048 prefix (in place of 004428).

Out of plan call charges above for National calls only apply once your full call allowance has been used.

****International Band 1c - UK Premium Rate**

Calls to the following UK premium number ranges will be charged at the applicable rate for Band 1c: **070, 08, 0800, 0808, 084, 087, 09, 116, 118.**

Out of plan charges to Premium rate call services (price per minute)

	inc. VAT
Code	Per Call
1512	€0.50
1513	€0.70
1514	€0.90
1515	€1.20
1516	€1.80
1517	€2.50
1518	€3.50

Code	Price per min (inc. VAT)	Price per sec (inc. VAT)
1520	€0.30	€0.0050
1530	€0.50	€0.0083
1540	€0.70	€0.0117
1550	€1.20	€0.0200
1560	€1.80	€0.0300
1570	€2.40	€0.0400
1580	€2.95	€0.0492
1590	€3.50	€0.0583
1598	€3.50	€0.0583
1599	€3.50	€0.0583

Prices include VAT. Prices are charged on a per minute basis unless otherwise stated above.

The above rates do not apply when Roaming and some services may be unavailable when Roaming.

Out of Plan Charges

	Set-up (inc. VAT)	price per minute (inc. VAT)	price per second (inc. VAT)
Directory Enquiries Charges			
National DQ 11811	€2.4900	€2.4900	€0.0415
International DQ 11818	€2.9900	€2.9900	€0.0498
Conduit DQ 11850	€2.9000	€2.9000	€0.0483
Conduit DQ 11888	€1.0064	€1.0064	€0.0168
Conduit International DQ 11860	€2.9000	€2.9000	€0.0483
Viatel 11810*	€7.9900	€5.9900	€0.0998
MCI DQ 11890	€2.9000	€2.9000	€0.0483
Number Logic 11824	€2.9900	€2.9900	€0.0498
Number Logic 11827	€1.0064	€1.0064	€0.0168

**Call set-up fee for all calls to 11810 includes first minute of call.*

Internet Charges	price per minute (inc. VAT)
Internet Local Rate 1891	€0.1271
Internet PAYG 1892	€0.1271
SMS charges	price per message (inc. VAT)
National mobile SMS	€0.1500
Roaming Voicemail (0857000000)	€0.0915
UK & EU SMS	€0.0738
Other International SMS	€0.1525
SMS via Other SMSC	€0.1525

Prices include VAT. Prices are charged on a per minute basis unless otherwise stated above.

With the exception of Roaming Voicemail, the above rates do not apply when Roaming and some services may be unavailable when Roaming.

Out of Plan Charges

MMS charges	
Message Type	Inc VAT
Receiving Text messages	Free
Sending and Receiving a text to/from a Service Provider 5XXXX (e.g. Lotto results)	Variable*
MMS message to all mobile networks (text only up to 1000 characters)	€0.2000
MMS message to all mobile networks (picture, sound & text)	€0.3000
MMS message to e-mail address	€0.3000
<p style="text-align: center;">* A charge of at least 9c applies to messages sent to SMS short codes beginning with 51, 53 or 57. Specific pricing varies by short code and will be advertised along with the short code where higher rates apply.</p>	
<p>Max size per MMS 100kB. International MMS is currently unavailable.</p>	

Out of Plan Charges

	Inc VAT
SIM activation fee (applies when signing up to a GoMo plan)	€14.99
Manual Payment Processing Fee	€5.00
Late Payment Fee	€4.99
SIM Replacment Fee	€5.00
Paper Invoice Fee	€6.00

Service	Price
Video Calling	In Ireland, it is treated as a voice call to the number called and is dependent on your price plan.
Video calling is available for GoMo 3G/4G subscribers who make calls in a 3G/4G coverage area. We do not recommend you use video calling while roaming but it is possible on some networks and increased charges will apply. The extent and level of such charges varies significantly depending on the country and operator.	

Irish Text Relay Service (ITRS)

Customer access to the service for text to voice and voice to text calls is subject to standard call charges for geographic numbers in the Republic of Ireland. For an introductory period up to the 1st of January 2020, Customers can avail of free access to the service.

Call Diverts / Call Forwarding

Diverted calls are charged the same as a call made directly to the number to which you have diverted your calls.

When you are not roaming, calls diverted to your voicemail are free of charge.

Prices include VAT. Prices quoted per minute are charged on a per minute billing basis.

The above rates do not apply when Roaming and some services may be unavailable when Roaming.

Calls to International Bands

Band 1a:

Calls to landlines United Kingdom

(Great Britain, Northern Ireland (when dialled using 0044 international code), Isle of Man & Channel Islands)

Note: Calls to Northern Ireland Landlines when using the 048 prefix are charged at the rate appropriate to your price plan, for national calls to Irish landlines.

Band 1b:

Calls to mobiles United Kingdom

(Great Britain, Northern Ireland, Isle of Man & Channel Islands).

Band 1c:

Calls to premium numbers United Kingdom

(Great Britain, Northern Ireland, Isle of Man & Channel Islands).

Band 2a:

Calls to Landlines Central Europe

(Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland).

Band 2b:

Calls to mobiles Central Europe

(Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland)

Band 3:

Calls to landlines and mobiles EU

(Andorra, Austria, Denmark, Finland, Faroe Islands, Gibraltar, Greece, Iceland, Luxembourg, Monaco, Norway, Poland, Portugal, San Marino, Sweden).

Band 3a:

Calls to landlines and mobiles EU

(Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Romania, Slovak Republic, Slovenia, Reunion, Guadeloupe, Martinique, Mayotte, French G

Band 4:

Calls to landlines and mobiles

Mid/Far Europe and Africa, Albania, Algeria, Armenia, Azerbaijan Republic, Belarus, Bosnia & Herzegovina, Egypt, Georgia, Israel, Kazakhstan, Kyrgyzstan, Liberia, Libya, Macedonia, Rwanda, Serbia, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan, Yugoslavia, Burundi, Cameroon, Central African Republic, Cote d'Ivoire, Congo, Gabon, Ghana, Lesotho, Malawi, Zimbabwe, Zambia).

Band 5:

Calls to landlines and mobiles US & Canada

(USA including US Virgin Islands, American Samoa, Canada).

Band 6[#]:

Calls to landlines and mobiles South America, Mexico and Caribbean

(Argentina, Aruba, Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Belize, Brazil, British Virgin Islands, Cayman Islands, Colombia, Cook Islands, Dominica, Dominican Republic, Mexico, Montserrat, Netherlands Antilles, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & the Grenadines, Trinidad & Tobago, Turks & Caicos, Uruguay, Venezuela).

Band 7:

Calls to landlines and mobiles Australia & New Zealand

(Australia, Christmas Islands, Cocos/Keelings Islands, New Zealand)

Band 8[#]:

Calls to landlines and mobiles Pacific Rim

(Brunei, China, Guam, Hong Kong, Indonesia, Japan, South Korea Republic, Macau, Malaysia, Papua New Guinea, Philippines, Northern Mariana Islands, Singapore, Taiwan, Thailand)

Band 9[#]:

Calls to landlines and mobiles Middle East

(Bahrain, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Syrian Arab Republic, United Arab Emirates).

Band 10[#]:

Calls to landlines and mobiles Rest of World

(Afghanistan, American Samoa, Angola, Antarctica & Norfolk Islands, Ascension, Bangladesh, Benin, Bhutan, Bolivia, Botswana, Burkina Faso, Cambodia, Cape Verde, Chad, Chile, Comoros Islands, Costa Rica, Cuba, Djibouti, Diego Garcia, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Greenland, Gambia, Guinea-Bissau, Guyana, Honduras, Haiti, India, Iran, Iraq, Kenya, Kiribati, Laos, Mali, Madagascar, Maldives, Mauritania, Mauritius, Marshall Islands, Micronesia, Mongolia, Myanmar, New Caledonia, Nepal, Nauru, Nicaragua, Niger, Nigeria, Niue, Pakistan, Palau, Panama, Paraguay, Peru, Saipan, Sao Tome & Principe, Samoa, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St. Helena, St. Pierre & Miquelon, Sudan, Suriname, Swaziland, Tajikistan, Togo, Tonga, Tokelau, Tristan da Cunha, Tuvalu, Vanuatu, Vietnam, Wallis & Futuna Islands, Yemen)

Band 11a#: **Calls to mobile Satellite Phones (Inmarsat)**

Band11b#: **Calls to mobile Satellite Phones (Skyphone)**

Note: # A once off advance payment of €60 may be required to call these numbers.

All prices include VAT. Prices for international voice calls are quoted per minute and are charged on a per minute billing basis.

