



Competition Terms and Conditions:

GoMo feedback Survey and Win a Samsung Galaxy S23 FE or a iPhone 14 (the “Competition”)

1. The promoter of this Competition is eircom Limited t/a GoMo (“GoMo”) having its principal place of business at 2 Heuston South Quarter, Saint John’s Road West, Dublin 8, Ireland, D08 Y42N who has sole responsibility for all elements of this Competition.
2. The Competition is a prize draw for either one Samsung Galaxy S23 FE or a iPhone 14.
3. To enter the Competition, entrants must complete the GoMo online survey before 12pm on the 3rd May 2024. If an entrant completes a survey after this time, they will not be entered in the draw. Entrants must hold a valid GoMo account number and reside within the Republic of Ireland.
4. This Competition is not open to employees of GoMo, Qualtrics, their associated Competition partners, affiliates, companies or suppliers or their immediate family members.
5. Participation in the Competition and completion of the survey denotes acceptance of these Competition terms and conditions and any additional Competition specific terms and conditions, which may be advertised by GoMo.
6. The Competition will be moderated and only legitimate entries will be accepted for entry, no inappropriate entries will be counted.
7. Only one entry is allowed per person.
8. The Competition will close at 12pm on 3rd May 2024. The prize winner will be chosen at random by GoMo from all eligible entries received up to that time who have completed the survey in full.
9. GoMo will notify the prize winner by means of an email or phone call the 10th of May 2024. The prize winner will be contacted using the contact information currently held on their GoMo account. If the prize winner cannot be contacted by GoMo or does not claim their prize, GoMo reserves the right to withdraw the prize from the prize winner and pick a replacement prize winner.
10. In the event of any dispute regarding the rules, conduct or the results of the Competition, the decision of GoMo will be final and binding and no correspondence will be entered into.
11. Personal details will not be disclosed to the public without prior written consent of the winner.



12. GoMo reserves the right to cancel, terminate, modify or suspend the Competition and/or vary Competition rules at any time without prior notice.
13. No responsibility can be accepted by GoMo for entries not received for whatever reason.
14. GoMo does not accept any responsibility whatsoever for any technical failure or malfunction or any other problem in any network, system, server, provider, delivery service or otherwise which may result in entries being lost or not properly registered or recorded and contestants hereby waive any claim whatsoever for any losses, costs, damages and expenses arising from any such problems.
15. Subject to clause 16 below, GoMo, as the data controller of the data collected in this survey, may use entrants responses together with their existing account data to ensure its products and services meet customer needs. Entrant details are also captured for the purpose of entering into the Competition, contacting entrants, and delivery of the prize should they be successful and will not be used for any other purpose other than those outlined above. Any personal data relating to the entrants and to the prize winner will be used solely in accordance with current Irish data protection law and GoMo's data privacy centre at <https://www.gomo.ie/privacy/>.
16. Entrant's personal data will be used by GoMo where the entrant has consented through completing the Competition.
17. Entry to the Competition is strictly for people of 18 years of age and over.
18. If, for some reason, the prize is not available, GoMo may at its discretion, substitute a similar prize of equivalent value. No cash alternative will be offered.
19. These terms and conditions shall be governed by the laws of Ireland and are subject to the jurisdiction of the Irish Courts.