



EU Roaming FUP Changes Jul-22 - GoMo



1. Prior to now, EU Roaming FUPs and surcharge rates were amended on an annual basis on Jan 1st as outlined in the EU Roaming Regulations from the European Parliament. However, the original glide path ends in June '22. The new glide-path is effective from July '22 until December 2027.
2. For the first since the launch of GoMo, the EU Roaming Regs (and the calculation which determines the required FUP) require an increase in the EU Roaming FUP for GoMo customers from Jul 1st.
3. These particular changes will apply until 31st December '22 when they will revert to changing on an annual basis in Jan 2023 in line with the newly agreed glide-path for EU Roaming Regulations.
4. All GoMo customers have had EU Roaming FUP of 10GB since launch. The EU Roaming FUP on all GoMo plans will now increase to 13GB to ensure compliance with EU Roaming Regs.
5. The surcharge rate for EU roaming will reduce from €2.50 per GB ex VAT to €2.00 per GB ex VAT.
6. Explanation - where the domestic data allowance has not been fully consumed but the fair use allowance has been fully consumed, a surcharge rate of €2.46 per GB/€0.0024 per MB (based on Regulated rate of €2.00 per GB excl. VAT) will apply until the domestic allowance has been fully consumed. Standard domestic rates apply thereafter.
7. All relevant pages / roaming section on gomo.ie will be updated on Jul 1st to reflect these changes.
8. NOTE – No customer communications are planned in relation to customers who will be impacted by these changes. All relevant locations on gomo.ie will be updated by Jul 1st to provide the correct information to customers.