

Out of plan charges

Out of plan charges	Fee (Inc VAT)
SIM activation fee (applies when signing up to a GoMo plan)	€14.99
Manual payment processing fee	€5.00
Late payment fee	€4.99
SIM replacement fee	€5.00
Paper invoice fee	€6.00
GoMo WiFi Boost rental	€4.99 per month

Equipment returns	Charge for non-return (Inc VAT)
GoMo Fibre Modem	€149.00
GoMo WiFi Boost	€149.00

Out of plan call charges	Price per minute (inc. VAT)
National*	30.00c
VOIP	30.00c
UK (1a)	23.37c
UK (1b)	23.34c
UK (1c) Premium rate	129.00c
International (2a)	23.37c
International (2b)	23.37c
International (3)	23.37c
International (3a)	23.37c
International (4)	50.00c
International (5)	50.00c
International (6)	50.00c
International (7)	50.00c
International (8)	50.00c
International (9)	111.82c
International (10)	223.64c

International (11a)	711.57c
International (11b)	1067.36c

*National calls include calls to Irish Mobiles and Landlines, 0818 and calls to Northern Ireland landlines using the 048 prefix (in place of 004428).

Out of plan call charges above for National calls only apply once your full call allowance has been used.

***International Band 1c - UK Premium Rate**

Calls to the following UK premium number ranges will be charged at the applicable rate for Band 1c:

070, 08, 0800, 0808, 084, 087, 09, 116, 118.

Out of plan charges to Premium rate call services (Code)	Price per minute (Inc VAT)
1512	€0.50
1513	€0.70
1514	€0.90
1515	€1.20
1516	€1.80
1517	€2.50
1518	€3.50

Out of plan charges to Premium rate call services (Code)	Price per minute (Inc VAT)	Price per second (inc VAT)
1520	€0.30	€0.0050
1530	€0.50	€0.0083
1540	€0.70	€0.0117
1550	€1.20	€0.0200
1560	€1.80	€0.0300
1570	€2.40	€0.0400
1580	€2.95	€0.0492
1590	€3.50	€0.0583
1598	€3.50	€0.0583
1599	€3.50	€0.0583

Prices include VAT. Prices are charged on a per minute basis unless otherwise stated above.

The above rates do not apply when Roaming and some services may be unavailable when Roaming.

Out of Plan Charges

Directory Enquiries Charges	Set-up (inc VAT)	Price per minute (inc VAT)	Price per second (inc VAT)
National DQ 11811	€2.4900	€2.4900	€0.0415
International DQ 11818	€2.9900	€2.9900	€0.0498

Conduit DQ 11850	€2.9000	€2.9000	€0.0483
Conduit DQ 11888	€1.0064	€1.0064	€0.0168
Conduit International DQ 11860	€2.9000	€2.9000	€0.0483
Viatel 11810*	€7.9900	€5.9900	€0.0998
MCI DQ 11890	€2.9000	€2.9000	€0.0483
Number Logic 11824	€2.9900	€2.9900	€0.0498
Number Logic 11827	€1.0064	€1.0064	€0.0168

**Call set-up fee for all calls to 11810 includes first minute of call.*

Internet & SMS charges

Internet chares	Price per minute (inc VAT)
Internet Local Rate 1891	€0.1271
Internet PAYG 1892	€0.1271

SMS charges	Price per message (inc VAT)
National mobile SMS	€0.1500
Roaming Voicemail (0857000000)	€0.0915
UK & EU SMS	€0.0738
Other international SMS	€0.1525
SMS via other SMSC	€0.1525

Prices include VAT. Prices are charged on a per minute basis unless otherwise stated above.

With the exception of Roaming Voicemail, the above rates do not apply when Roaming and some services may be unavailable when Roaming.

MMS charges

Message type	Inc VAT
Receiving text messages	Free
Sending and receiving text to/from a Service Provider 5XXXX (e.g. Lotto results)	Variable*
MMS message to all mobile networks (text only up to 1000 characters)	€0.2000
MMS message to all mobile networks (picture, sound & text)	€0.3000

MMS message to email address	€0.3000
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*A charge of at least 9c applies to messages sent to SMS short codes beginning with 51, 53 or 57. Specific pricing varies by short code and will be advertised along with the short code where higher rates apply

Max size per MMS 100KB

International MMS is currently unavailable.

Service	Price
Video calling	In Ireland, it is treated as a voice call to the number called and is dependent on your price plan.

Video calling is available for GoMo 3G/4G subscribers who make calls in a 3G/4G coverage area. We do not recommend you use video calling while roaming but it is possible on some networks and increased charges will apply. The extent and level of such charges varies significantly depending on the country and operator.

Irish Text Relay Service (ITRS)

Customer access to the service for text to voice and voice to text calls is subject to standard call charges for geographic numbers in the Republic of Ireland. For an introductory period up to the 1st of January 2020, Customers can avail of free access to the service.

Call Diverts / Call Forwarding

Diverted calls are charged the same as a call made directly to the number to which you have diverted your calls.

When you are not roaming, calls diverted to your voicemail are free of charge.

Prices include VAT. Prices quoted per minute are charged on a per minute billing basis.

The above rates do not apply when Roaming and some services may be unavailable when Roaming.

Calls to international bands

Band 1a - Calls to landlines United Kingdom (Great Britain, Northern Ireland (when dialled using 0044 international code), Isle of Man & Channel Islands)

Note: Calls to Northern Ireland Landlines when using the 048 prefix are charged at the rate appropriate to your price plan, for national calls to Irish landlines.

Band 1b: Calls to mobiles United Kingdom (Great Britain, Northern Ireland, Isle of Man & Channel Islands).

Band 1c: Calls to premium numbers United Kingdom (Great Britain, Northern Ireland, Isle of Man & Channel Islands).

Band 2a: Calls to Landlines Central Europe (Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland).

Band 2b: Calls to mobiles Central Europe (Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland)

Band 3: Calls to landlines and mobiles EU (Andorra, Austria, Denmark, Finland, Faroe Islands, Gibraltar, Greece, Iceland, Luxembourg, Monaco, Norway, Poland, Portugal, San Marino, Sweden).

Band 3a: Calls to landlines and mobiles EU (Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Romania, Slovak Republic, Slovenia, Reunion, Guadeloupe, Martinique, Mayotte, French Guyana)

Band 4: Calls to landlines and mobiles (Mid/Far Europe and Africa, Albania, Algeria, Armenia, Azerbaijan Republic, Belarus, Bosnia & Herzegovina, Egypt, Georgia, Israel, Kazakhstan, Kyrgyzstan, Liberia, Libya, Macedonia, Rwanda, Serbia, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan, Yugoslavia, Burundi, Cameroon, Central African Republic, Cote d'Ivoire, Congo, Gabon, Ghana, Lesotho, Malawi, Zimbabwe, Zambia).

Band 5: Calls to landlines and mobiles US & Canada (USA including US Virgin Islands, American Samoa, Canada).

Band 6: Calls to landlines and mobiles South America, Mexico and Caribbean (Argentina, Aruba, Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Belize, Brazil, British Virgin Islands, Cayman Islands, Colombia, Cook Islands, Dominica, Dominican Republic, Montserrat, Netherlands Antilles, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & the Grenadines, Trinidad & Tobago, Turks & Caicos, Uruguay, Venezuela).

Band 7: Calls to landlines and mobiles Australia & New Zealand (Australia, Christmas Islands, Cocos/Keelings Islands, New Zealand)

Band 8: Calls to landlines and mobiles Pacific Rim (Brunei, China, Guam, Hong Kong, Indonesia, Japan, South Korea Republic, Macau, Malaysia, Papua New Guinea, Philippines, Northern Mariana Islands, Singapore, Taiwan, Thailand)

Band 9: Calls to landlines and mobiles Middle East (Bahrain, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Syrian Arab Republic, United Arab Emirates).

Band 10: Calls to landlines and mobiles Rest of World (Afghanistan, American Samoa, Angola, Antarctica & Norfolk Islands, Ascension, Bangladesh, Benin, Bhutan, Bolivia, Botswana, Burkina Faso, Cambodia, Cape Verde, Chad, Chile, Comoros Islands, Costa Rica, Cuba, Djibouti, Diego Garcia, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Greenland, Gambia, Guinea-Bissau, Guyana, Honduras, Haiti, India, Iran, Iraq, Kenya, Kiribati, Laos, Mali, Madagascar, Maldives, Mauritania, Mauritius, Marshall Islands, Micronesia, Mongolia, Myanmar, New Caledonia, Nepal, Nauru, Nicaragua, Niger, Nigeria, Niue, Pakistan, Palau, Panama, Paraguay, Peru, Saipan, Sao Tome & Principe, Samoa, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St. Helena, St. Pierre & Miquelon, Sudan, Suriname, Swaziland, Tajikistan, Togo, Tonga, Tokelau, Tristan da Cunha, Tuvalu, Vanuatu, Vietnam, Wallis & Futuna Islands, Yemen)

Band 11a#: Calls to mobile Satellite Phones (Inmarsat)

Band 11b#: Calls to mobile Satellite Phones (Skyphone)

Note: # A once off advance payment of €60 may be required to call these numbers.

All prices include VAT. Prices for international voice calls are quoted per minute and are charged on a per minute billing basis.